



Declaration of impartiality

The management of Bio Garancia Kft. is committed to operate impartially, independently and ensures that its employees carry out the inspection and certification activities in a professional credible, high quality, impartial, reliable and accurate manner, in accordance with the regulations in force.

Bio Garancia Kft. does not engage in any activity or offer any product or service that could lead to bias or conflict of interest with its partners.

We do not discriminate positively or negatively, offering the same expertise, performance and service package to all future and existing clients.

We conduct our inspection and certification activities independently of our clients and other parties, with impartiality, and do not allow ourselves or our staff to be pressured to give up impartiality.

We monitor and document conflicts of interest at different levels of the Organisation.

The management of Bio Garancia Ltd. is not influenced by commercial or financial interests in the management of the inspection and certification activities and ensures that:

- Bio Garancia should never act as an advocate for its verified partners;
- Bio Garancia does not provide consultancy or internal auditing services in the scope of certification, nor does it cooperate with other consultancy firms in a way that compromises its impartiality;
- the impartiality of Bio Garancia's staff throughout the whole process of inspection and certification activities, as well as in the handling of appeals and complaints, and that the "four eyes principle" is always applied;
- the subcontractors involved in Bio Garancia's activities also comply with the impartiality requirement.

We take care to maintain impartiality and integrity at every level of our organisation and in all our activities.

Budapest, 21st of February 2024

Dr. Mészáros Dóra, General
Manager